(h[s]) HYPERSCIENCE®

NICE®

NICE & Hyperscience Integration

Highlights & Benefits

Extract data from handwritten and low-quality documents for robots to process:
- All input and output of customer forms, documents, and data are handled seamlessly via REST API
- Free your employees to focus on high-value work and delivering exceptional customer experiences

Read and intelligently automate the processing of your documents at scale with NEVA & Hyperscience

No matter the low image quality, scan lines or messy handwriting, NEVA's integration with Hyperscience turns documents into the structured data you need to drive better decision-making and better service your customers.

Hyperscience specializes in IDP, or intelligent document processing, of complex unstructured documents with unmatched accuracy, including handwritten, poor quality faxes or scans, distorted images, document packets with out-of-order pages, and more.

How it works together

Hyperscience's powerful, patented Machine Learning technology automatically classifies and extracts printed and handwritten text and then hands it over to NICE's unattended robotic workforce for further processing and analysis in accordance with each enterprise's goals and requirements.

Hyperscience lets clients determine their target level of accuracy based on internal SLAs or compliance requirements, typically delivering over 98% accuracy with up to 95% automation for more enterprise organizations. The integrated offering uniquely aligns with NEVA to automatically identify this and immediately initiate a conversation with a human employee, prompting them to manually input the correct or missing data in real-time. In turn, these results are used to fine tune the underlying models, driving fewer errors and greater automation over time.

Manual data entry remains slow, expensive and notoriously prone to human error. With this partnership, customers can expand their automation programs to encompass additional document processing formats, including the automation of each step in the full lifecycle of intelligent document processing capabilities, to unlock additional processing speed and cost-saving value.

Additional Resources

Witness NICE & Hyperscience in action (Video)

Partnering with NICE (Blog)

NEVA and Hyperscience Join Forces to Automate Processing of Scanned and Hard-To-Read Handwritten Documents (blog)

NICE

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ABOUT NICE

NICE (Nasdaq: NICE) is the worldwide leading provider of both cloud and on-premises enterprise software solutions that empower organizations to make smarter decisions based on advanced analytics of structured and unstructured data. NICE helps organizations of all sizes deliver better customer service, ensure compliance, combat fraud and safeguard citizens. Over 22,000 organizations in more than 150 countries, including over 80 of the Fortune 100 companies, are using NICE solutions. www.nice.com

ABOUT HYPERSCIENCE

Hyperscience modernizes mission-critical processes and operations for Global 2000 organizations and governments. Since 2014, Hyperscience's automation technology has helped data-centric companies parse through vast amounts of unstructured inputs and raw information to get to swifter and smarter business outcomes. Through the Hyperscience Platform, enterprises are empowered to transform their operations, and drive operational efficiency as well as human productivity by fully unlocking the power of their data. Ranked on the Inc. Fastest-Growing Company List, Hyperscience has raised $190M+ from investors including Tiger Global, BOND, Bessemer Venture Partners, Stripes, and FirstMark. The company has a global footprint with offices in New York City, Sofia, Bulgaria, and London, UK. For more information please visit www.hyperscience.com.

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