



# NICE & Minit Integration

## **Highlights & Benefits**

- Integrative wisdom of process mining and desktop process discovery
- Discover optimal processes to automate
- Get full mapping of processes from end-to-end stages to finer sequences and routines

NICE RPA integrates with Minit Process Mining to help organizations discover optimal processes to automate with unparalleled accuracy. Combining Minit's visual and interactive process maps and statistics with the AI-driven Desktop Analytics capabilities of NICE's Automation Finder, enables graphical mapping and prioritization of end-to-end processes with the finer sequences and routines. This clear visual prioritization and mapping of automation processes result in increased deployment success, operational efficiency and return on investment (ROI).

The integration is a step forward in realizing the shared vision of dynamically generated RPA scripts, based on the integrative wisdom of process mining and desktop process discovery.

## How NICE's Desktop Process Discovery (Automation Finder) and Minit Process Mining work together

Minit's visual and interactive process maps and statistics provide a high-level view of the optimal endto-end process candidates for automation. These insights are then deepened and enriched as NICE RPA's Automation Finder deep-dives and analyzes the finer process sequences making up employee desktop actions as part of the different process steps.

The result is a rich graphic display of the best processes to automate along with the optimized process sequences. The process sequences can then be seamlessly designed and built using NICE's automation design tool, Automation Studio, and operationalized with NEVA (NICE Employee Virtual Attendant). The deployed process automations are continuously monitored and optimized, while additional opportunities for optimization are sourced.

Process Discovery and Process Mining are different tools to identify automation opportunities. Each <u>has their merits</u> but require different resources and reveal different outcomes. But why should you compromise if you can get it all?

The <u>combination</u> of the two tools, provides enterprises with a comprehensive understanding of their processes, enabling them to select where and how they can automate each process for a proven return on investment.



#### CONTACTS

Global International HQ, Israel,	EMEA, Europe & Middle East,
T +972 9 775 3777, F +972 9 743 4282	T +44 0 1489 771 200, F +44 0 1489 771 665
Americas, North America,	Asia Pacific, Singapore Office
T +1 551-256-5000, F +1 551-259-5252	T + 65 6222 5123, F +65 6222 5459

The full list of NICE marks are the trademarks or registered trademarks of Nice Ltd. For the full list of NICE trademarks, visit <a href="http://www.nice.com/nice-trademarks">http://www.nice.com/nice-trademarks</a> all other marks used are the property of their respective proprietors.

### **ABOUT NICE**

NICE (Nasdaq:NICE) is the worldwide leading provider of both cloud and on -premises enterprise software solutions that empower organizations to make smarter decisions based on advanced analytics of structured and unstructured data. NICE helps organizations of all sizes deliver better customer service, ensure compliance, combat fraud and safeguard citizens. Over 22,000 organizations in more than 150 countries, including over 80 of the Fortune 100 companies, are using NICE solutions. www.nice.com

10/2020 • Contents of this document are Copyright © 2020

